CUSTOMER SERVICE NOTICE

Dear Valued Patients,

In an effort to protect you against and to reduce the spread of COVID-19, we have instituted the following policy.

Please be assured that this policy in no way limits our commitment to the highest standards of customer service.

Effective immediately and until further notice the following shall be in effect:

Appointments:

We shall reschedule appointments for any patient who is currently experiencing or has experienced any of the following symptoms:

- Fever
- Cough
- Shortness of breath or difficulty breathing

You are asked to kindly advise us of such as soon as possible.

In Office Precautionary Measures:
- A no handshake, limited contact policy is in place for all of our front-line staff members.
- Hand sanitizer is available for use upon entry.
- One patient is allowed in the waiting room at a time. Patients with their own vehicles are kindly asked to wait inside the vehicle and contact the office. We would then advise when your room is ready.
- Please avoid bringing anyone with you to your appointment unless absolutely necessary. For appointments of minors, one guardian present is advised.
- We are following PPE as a precaution. We are in no way sick.
- We are now offering curbside pick-up if products are needed. Please call our office to place your order so that we can have it ready immediately upon arrival.
- Treatments rooms and waiting rooms will be sanitized after every patient.
- We have removed all magazines and brochures as well as the coffee station.
- No pharmaceutical representatives will be allowed in the office until further notice.

ReTouched by ND

Medical, Surgical & Cosmetic Dermatology

#27 Petra Street, Woodbrook, Port-of-Spain
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These measures will be in place for the next two weeks and would be further assessed.

We appreciate your cooperation and look forward to serving you.

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